

UNEMPLOYMENT INSURANCE

WORKFORCESERVICES HOW TO CLAIM UNEMPLOYMENT INSURANCE

NOTICE TO EMPLOYEES

are covered by the Division of Workforce Services Law

The Law provides Unemployment Benefits for unemployed workers and under certain conditions for those

As a covered employee, your employer has contributed to or will reimburse the Arkansas Unemployment Trust Fund from which benefits are paid. NO DEDUCTIONS CAN BE MADE FROM YOUR WAGES FOR THIS PURPOSE. Be sure your employer has your correct Social Security Number.

If and when you know you are going to be out of work for a calendar week or more, YOU SHOULD

File a claim for benefits through the Division of Workforce Services

We will try to help locate work for you both before benefit payments start and while they are being paid

If you are attached to a regular employer, working less than full time due entirely to lack of work, you may be eligible for partial Unemployment Insurance Benefits.

In that case, claim partial benefits --promptly --by reporting the facts (dates, wages, employer). Do not delay doing this.

Our Local Office will answer questions and supply further information.

Full time Local Offices are situated in the following cities to provide services to Unemployment Insurance Claimants:

Arkadelphia Harrison **Mountain Home** Batesville Helena Benton Hope Paragould Camden Jonesboro Rogers Little Rock El Dorado Magnolia Searcy **Forrest City** Mena **West Memphis**

CAUTION: False statements to obtain benefits, concealment of material facts, or failure to report earnings for the purpose of obtaining or increasing Unemployment Insurance Payments, are violations of criminal laws and lead to

Servicios de Interpretación/Traducción disponibles por medio de su oficina local. — Ewâr Jerbal in ukok ikijien jeje im konnaa. Dich Vu Thöng Dich/Phién Dich có sắn qua vớn nhàng dig nhương của quý vi. — เตือวงทรมะหล่างต้องที่ระยะยุงกับ ใช้เป็นจึงกระบบ — interpretation/I translation services available through your local office. ****

DWS-ARK-237 (Rev. 1-07) v0914202

MINIMUM WAGE

ARKANSAS DEPARTMENT OF LABOR AND LICENSING

NOTICE

to employer & employee

MINIMUM WAGE

All employees covered by Arkansas Code 11-4-202 to 11-4-220 must be paid a minimum wage of at least: 89-25 an hour effective January 1, 2019 with an allowance for gratuities not to exceed \$6.62 per hour.

\$10.00 per hour effective January 1, 2020 with an allowance for gratuities not to exceed \$7.37 per hour.

\$11.00 an hour effective January 1, 2021 with an allowance for gratuities not to exceed \$8.87 per hour.

COVERAGE

per hour.

COVERAGE

Arkansas Minimum Wage applies to an employer our (4) or more persons.

employees of the above employers are covered

All employees of the above employers and concepts except.

Executive, administrative or professional employees.

Clustide commission-paid salesmen.

Students whose work is a part of a bona fide vocational training program.

Students who work in the schools they are attending.

*Students who work in the schools they are attending.

*Employees of the United States.

**STUPENT RATE*

Any full-lime student attending any accredited institution of education within the State of Arkansas, and who is employed to work an amount not to exceed twenty (20) hours during weeks that school is in session or forty (40) hours during weeks when school is not in session, such rate of wage shall be equal to not less than eighty-five (85%) of the applicable minimum wage provided a Student Certificate of Eligibility is obtained from the Arkansas subject to the 85% provision of the applicable minimum wage rate and a gratuity allowance shall not be paid less than the base wage guaranteed any other employee subject to a gratuity allowance.

HANDICAPPED WORKERS

loyment of these workers. For further informact the Department of Labor and Licensing. STUDENT-LEARNERS

scretary or his representatives nave the form and inspect any place of employment in the State to examine books, payrolls, and records having to do with wages and hours may question any employees to find out if the law is being obeyed. If the law is being obeyed and the property of the

DEDUCTIONS FROM THE MINIMUM WAGE from the applicable minimum wage may ept those authorized or required by law of the Secretary of Labor, however,

authorized in writing by the employee.

All employers subject to the Minimum Wage Law would keep or the more subject to the Minimum Wage Law would keep or the more subject to the Minimum Wage Law would keep or the more subject to the subject of the color of the col

supplying items or services to the employee.

EQUAL PAY ACT

No employer in the State of Arkansas shall discriminate in the payment of wages as between the end of the state of Arkansas shall discriminate in the payment of wages as between the end of the state of th

PENALTIES

Any employer who willfully hinders or delays the secretary or his authorized representative in the performance of his dutes in the enforcement of these statutes or otherwise willfully violates any provision of these statutes or of any regulation issued under rise and the statutes or otherwise willfully violates any provision of these statutes or of any regulation issued under rise that the statutes or of any regulation issued under rise that the statutes or of any regulation issued under rise that the statutes of the statutes of the statutes of the subsection, each such violation. For the purpose of this subsection, each such violation. For the purpose of this subsection, each such violation. For the purpose of this subsection, each such violation. For the purpose has made any complaint to his employer, to the Secretary of Labor, or his authorized representative that he has not been paid minimum wages in accordance with the provisions of these statutes, or excesses such employee has made any complaint to his employer has made any complaint to his employer to the Secretary of Labor, or his authorized on proceeding under or related to these statutes, or receause such employee has testified or is about to testify in any such proceeding shall be deemed in violation of the Minimum Wage Law and shall be subject to a civil penalty of not less than fifty oblass (\$1,000.00) for each violation. For the purpose of this section, each day the violation continues and shall be section, each day the violation continues and shall be section, partnership, unit, corporation, partnership, or restriction of these statutes or any rule.

EMPLOYEES REMEDIES

EMPLOYEES REMEDIES
The Secretary of Labor may enforce Arkansas minimum wage law by instituting legal action to recover any wages due. An employee may bring an action for equitable and monetary relief against an employer, including the State of Arkansas or a political subdivision of the state, if the employer pays the employee less than the minimum wages, including overtime wages, to which the employee is entitled. The employee shall not be required to exhaust administrative remedies before bringing an action. An employee may recover the full amount of wages due plus costs and a reasonable attorney's fee. The employee may also be awarded an additional amount

up to but not greater than the amount of wages found to be due, to be paid as liquidated damages.

to be due, to be paid as liquidated damages.

CHILD LABOR

State law regulates the employment of minors under the age of 17 and, generally, requires children under the age of 16 to have employment certificates. Employment certificates for children ages 14 and 15 are not required for seasonal agricultural laborers, are not required for seasonal agricultural laborers, basebail clubs, or sports referees.

Special provisions govern the employment of children in the entertainment industry, otherwise, children who are 14 and 15 years of age may not work.

"More than 8 hours a day.

"More than 8 hours a day.

"More than 6 days a week.

"Eeffore 6.00 am. nor after 7.00 p.m. except on nights preceding non-school days, such children may work until 9:00 p.m.

Children under 14 may not be employed except in the entertainment industry, as newspaper carriers, bat toys or bat girst of professional baseball clubs, sports referees, to hand harvest short season crops, or by their park in the consecutive hours in any one work.

"More than 10 consecutive hours in any one

work:

*More than 10 consecutive hours in any one day, no more than ten 10 hours in a twenty-four hour period.

day, no more than ten 10 hours in a twenty-four hour period.

"More than 6 days a week.

"More than 54 hours a week."

"Before 6:00 a.m. nor after 11:00 p.m. except the limitations of 6:00 a.m. and 11:00 p.m. hall not the limitations of 6:00 a.m. and 11:00 p.m. hall not the limitations of 6:00 a.m. and 11:00 p.m. hall not the limitations of 6:00 a.m. and 11:00 p.m. hall not limit to the limitation of 10:00 and hall prophydon nights preceding non-school days in occupations determined by rule of the Arkansas Department of Labor and Licensing to be sufficiently safe for their employment. Provided, however, that no boy or gift between the ages of 16 and 18 shall be subject to the provisions of this Act if:

(a) such boy or gift is a graduate of any high school, vocational school or technical school;

(b) such boy or gift is married or is a parent.

(b) such boy or girl is married or is a parent.
Act 647 of 1987 allows for the employment of children in the entertainment industry provided the child is issued an Entertainment Work Permit by the Director of Labor. Child labor violations result in a civil money penalty of not less than \$50.00 and not more than \$1,000.00 for each violation.

IF YOU HAVE QUESTIONS CONCERNING THE ARKANSAS MINIMUM WAGE LAW, TELEPHONE 682-4505.

WAGE COLLECTION ACT

The Wage Collection Act provides assistance to any employee in the collection of wages due him or her for work performed. Work performed shall include all or any work or service performed by any person employed for any period of time where the wages or salary or remunerations for such work or services are employed for any period of time winere the wayes or salary or remunerations for such work or services are to be paid at stated intervals or at the termination of such employment, or for physical work actually performed by an independent contractor, provided that the amount in controversy does not exceed the sum of two thousand dollars (\$2,000,00). Employees who need help in collecting wages due them should contact the Arkansas Labor Department and Licensing. Telephone 682-459.

THIS POSTER CONTAINS
ONLY A SUMMARY
Copies of the complete laws and regulations are available from the Department of Labor and Licensing.

ARKANSAS DEPARTMENT OF LABOR AND LICENSING DIVISION OF LABOR 900 WEST CAPITOL LITTLE ROCK, ARRANSAS 72201 PHONE (501) 682-4500 FAX (501) 682-4506 TDD (800) 285-1131

WORKERS' COMPENSATION

Employer MUST check one of the two boxes below for appropriate insurance type

INSURED/ **SELF-INSURED**

Form AR-P

AWCC Rule?

ARKANSAS WORKERS' COMPENSATION COMMISSION

324 Spring Street, Little Rock, AR 72201 Mail: P. O. Box 950, Little Rock, AR 72203-0950 Little Rock Office - 1-800-622-4472 / 501-682-3930 Springdale Office - 1-800-852-5376 / 479-751-2790

WORKERS' COMPENSATION INSTRUCTIONS TO **EMPLOYERS AND EMPLOYEES**

All employees of this establishment entitled to benefits under the provisions of the Arkansas workers' compensation laws are hereby notified that their employer has secured the payment of such compensation as may at any time be due employees or their dependents. This employer is required by state law to provide workers' compensation coverage or this employer has waived the exclusion or exemption from the operation of the workers' compensation laws, and the employer certifies by the display of this poster that workers' compensation coverage is now provided by a workers' compensation insurance policy or by enrollment in the Arkansas Self-Insurance Program or by the Public Employee Claims Division of the Arkansas Insurance Department.

(Place label indicating Insurer's Name Claims Office Address, Claims Office Phone Number and Policy Expiration Date)

IN CASE OF JOB-RELATED INJURIES OR OCCUPATIONAL DISEASES

The Employer Shall:

- Provide all necessary medical, surgical and hospital treatment, as required additional time as ordered by the Workers' Compensation Commission.
- Provide compensation payments in accordance with the provisions of the law. The first installment of compensation becomes due on the 15th day after the employer has notice of the injury or death, except in those cases where liability has been denied by the employer
- Provide prompt reporting of accidents to appropriate parties. Keep a record of all injuries received by its employees.

The Employee Shall:

The Employee Shall:

The employee shall report the injury to the employer on Form N and to a person or at a place specified by the employer, unless the injury either renders the employee physically or mentally unable to do so, or the injury is made known to the employer immediately after it occurs. The employer shall not be responsible for disability, medical, or other benefits prior to receipt of the employee's notice of injury. All reporting procedures specified by the employer must be reasonable and shall afford each employee reasonable notice of the reporting requirements. The foregoing shall not apply when an employee requires emergency medical treatment outside the employer's normal business hours; however, in that event, the employee shall cause a report of the injury to be made to the employer on the employer's next regular business day.

Failure to give such notice shall not bar any claim (1) if the employer had knowledge of the injury or death, (2) if the employee had no knowledge that the condition or disease arose out of and in the course of employment, or (3) if the Commission excuses such failure on the grounds that for some satisfactory reason such notice could not be given. Objection to failure to give notice must be made at or before the first hearing on the claim.

Statutory Information:

Ark. Code Ann. § 11-9-514(b) states: "Treatment or services furnished or prescribed by any physician other than the ones selected according to the foregoing, except emergency treatment, shall be at the claimant's expense."

Ark. Code Ann. § 11-9-514(f), however, indicates: When compensability is controverted, subsection (b) shall not apply if:

(1) The employee requests medical assistance in writing prior to seeking the same as a result of an alleged compensable

- The employer refuses to refer the employee to a medical provider within forty-eight (48) hours after such written
- The employer fusion of each meaning request as provided above; and
 The alleged injury is later found to be a compensable injury; and
 The employer has not made a previous offer of medical treatment

If you have any questions regarding your rights under the Arkansas workers' compensation. Workers' Compensation Commission legal advisor at our toll-free number listed above.

All employers who come within the operation of the Arkansas workers' compensation laws and have complied with its provisions must post this notice in a CONSPICUOUS place in or about their place or places of business.

MANAGED **CARE**

Form AR-H

ARKANSAS WORKERS' COMPENSATION COMMISSION

324 Spring Street, Little Rock, AR 72201 Mail: P. O. Box 950, Little Rock, AR 72203-0950 501-682-3930 / 1-800-622-4472



HEALTH CARE NOTICE FOR EMPLOYEES UNDER MANAGED CARE

Your employer has contracted with the following Managed Care Organization (MCO):

Address or has been certified as an Internal Managed Care System (IMCS). You are required to receive treatment through this MCO/IMCS if you receive a work-related injury. If you do not receive treatment through this MCO/IMCS, or you do not obtain permission to change treatment provider(s), then you may be required to pay for the treatment you receive. Emergency treatment is exempt from this requirement.

Employees are covered under the MCO/IMCS *after* the employer posts Form H. Prior notice given to employees by a certified MCO shall fulfill the above notice requirements.

The telephone number of your employer's MCO/IMCS is ______. You may call this number if you have questions about managed care or if you need names of physicians.

If you are injured on the job, you should notify your supervisor immediately. Your supervisor will arrange for treatment or explain what you need to do to receive treatment for your injury. If you have a problem with or a dispute about this MCO/IMCS, you may file a complaint within thirty

(30) days of the occurrence. To obtain information contact your supervisor, the MCO/IMCS, or the Medical Cost Containment Division at the AWCC (1-800-622-4472 or 501-682-3930).

If you are balance billed by a physician for a covered workers' compensation injury, you should notify your employer. Balance billing occurs when physicians are paid according to the MCO/IMCS contract or the Arkansas Workers' Compensation Fee Schedule, the amount they were paid is less than the amount of their bill, and they attempt to collect the difference from employees.

Choice/change of physician is controlled by law. Your employer may choose the initial treating physician. Any referral would be to parties abiding by MCO rules, terms, and conditions. Emergency medical treatment is exempted. If you want a change of physician, request it from the insurance carrier or employer. If the decision is unsatisfactory, you may petition the Commission for a change. [T]he injured employee shall have direct access to any optometric or ophthalmologic medical service provider who agrees to provide services under the rules, terms, and conditions regarding services performed by the managed care entity initially chosen by the employer for the treatment and management of eye injuries or conditions. Such optometric or ophthalmologic medical service provider shall be considered a certified provider by the commission." Ark. Code Ann. § 11-9-508(e) Treatment or services furnished or prescribed other than according to the above, EXCEPT EMERGENCY TREATMENT, shall be at your own expense.

EMPLOYERS SUBJECT TO THE MINIMUM WAGE ACT ARE REQUIRED TO POST THIS NOTICE IN A CONSPICUOUS PLACE FOR ALL EMPLOYEES. 8/2019